

# Efficiency Manitoba rebate offer

## Terms & conditions

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1. The Efficiency Manitoba rebate offer ("Program") will be in effect from January 30, 2020 until the Program is changed or terminated pursuant to paragraph 20.
2. Only those energy efficient appliances and smart thermostats which are new and appear in Efficiency Manitoba's published Eligible Product list found at [efficiencyMB.ca/savemore](http://efficiencyMB.ca/savemore) ("Eligible Product") will be eligible for a rebate. The Eligible Product list can also be requested directly from Efficiency Manitoba by contacting [savemore@efficiencyMB.ca](mailto:savemore@efficiencyMB.ca).

Used appliances, smart thermostats, and pool pumps are not eligible for any rebate under this Program. Certified refurbished products will be reviewed on a case-by-case basis.

3. Subject to the terms and conditions set out below and the purchase price of the Eligible Product being greater than the rebate amounts, the following rebates apply to the Eligible Products:
  - a. eligible smart thermostat - \$50 rebate;
  - b. eligible clothes washer - \$100 rebate;
  - c. eligible clothes washer/dryer pair - \$150 rebate;
  - d. eligible super-efficient refrigerator - \$100 rebate;
  - e. eligible refrigerator - \$25 rebate;
  - f. eligible dishwasher - \$25 rebate; and
  - g. eligible pool pump - \$300 rebate.

("Rebate")

4. Smart thermostats, clothes washers, clothes washer/dryer pairs, and super-efficient refrigerators must have been purchased on or after January 30, 2020 to be eligible for a rebate. Refrigerators and dishwashers must have been purchased on or after April 16, 2020 to be eligible for a rebate. Pool pumps must have been purchased on or after May 1, 2020. The Eligible Product must be installed in the principal residence of the Customer or tenant(s) of the Customer and occupied 12 months per year and must have an active Manitoba Hydro residential electricity or natural gas account ("Premises"). For greater clarity, a Premises does not include seasonal or commercial properties.
5. In addition to meeting the other terms and conditions below, individuals who may be eligible for a Rebate must confirm that:
  - a. they are an individual 18 years of age or older;
  - b. they are a residential customer in Manitoba Hydro's service area;
  - c. they have an active Manitoba Hydro residential or natural gas account, are one of the account holders for the account under which an application for a Rebate is being submitted and are responsible for payment of the account.

("Customer")

6. The Customer confirms that the Eligible Product has been installed, or will be installed within 3 months of delivery, in a Premises which corresponds to the address provided on the application
7. Each Premises is eligible for one (1) smart thermostat Rebate, one (1) refrigerator Rebate, one (1) dishwasher Rebate, either one (1) clothes washer Rebate or one (1) clothes washer/dryer pair, and one (1) pool pump Rebate. Rebate. For certainty, a clothes washer Rebate cannot be combined with a clothes washer/dryer pair Rebate. There is no stand-alone rebate for the purchase of a clothes dryer.
8. The Customer is only eligible to receive one (1) Rebate for a given Eligible Product per Premises.
9. In order to be eligible for the Rebate, an application must be accurate and fully complete, and include all copies of supporting receipts for purchase of the Eligible Product and must be submitted to, and received by, Efficiency Manitoba within one year from date of purchase.
10. The Customer's supporting receipt(s) must show the following information:
  - a. date of purchase;
  - b. name of the retailer or seller;
  - c. Eligible Product make and model number;
  - d. price of Eligible Product excluding financing charges, taxes, and warranty fees (the price must be greater than the rebate amount); and

e. proof of full payment.

11. Efficiency Manitoba reserves the right to audit and evaluate newly installed Eligible Products at the Customer's Premises at any reasonable time for verification of the purchase and installation prior to issuing the Rebate. A Rebate may not be paid if an inspection or evaluation is refused or upon discovery of any failure to comply with any requirement of the Program.
12. Efficiency Manitoba is not responsible for any rebate(s), discount(s), or incentive(s) offered or provided by any manufacturer, distributor, dealer, or installer, with respect to the Eligible Product, which are separate and distinct from this Program.
13. The Customer can select whether the Rebate is to be transferred to the Customer by way of Interac® e-Transfer or mailing of a cheque. If the Customer selects the e-Transfer method, the Customer must ensure that online banking is set up in advance of selecting this option. If online banking is not set up in advance, Efficiency Manitoba can, in its sole discretion, provide the Rebate by way of cheque mailed to the Customer's Premises. The Customer shall provide Efficiency Manitoba with all necessary information to complete the Rebate method.
14. Efficiency Manitoba is not responsible for any late, lost, incomplete, illegible, misdirected, stolen, delayed, damaged, destroyed applications or other failures or circumstances affecting, or disrupting the submission of any applications.
15. If the Customer fails to comply with any of these terms and conditions then upon notice from Efficiency Manitoba, the Customer shall reimburse Efficiency Manitoba for the full amount of any Rebate provided. The Customer agrees that such repayment amount constitutes a debt to Efficiency Manitoba and may be collected from the Customer as determined by Efficiency Manitoba.
16. The Customer agrees that the selection, purchase, installation, ownership, and maintenance of the Eligible Product is the Customer's sole responsibility and retailers, manufacturers, distributors, dealers or installers are not affiliated with Efficiency Manitoba or any of its energy efficiency programs. The Customer understands and agrees that Efficiency Manitoba or its agents make no representation or warranty, whether express or implied, in respect of any Eligible Product that the Customer has chosen and listed on an application.
17. The Customer is responsible for meeting all Program requirements and complying with any laws, regulations, by-laws, permits, codes, restrictions or inspections with respect to the installation of the Eligible Product listed on the application and is solely responsible to ensure that the Eligible Product is suitable, safe, and sufficient for use in the Customer's Premises.
18. The Customer acknowledges and agrees that Efficiency Manitoba does not guarantee any energy savings or other benefits arising from the installation, performance, use or fitness of the Eligible Product. Efficiency Manitoba, its employees, officers, directors, agents, and subsidiaries are not liable for any loss, damage, or injury to any persons or property, including without limitation any direct, indirect, special, or consequential damages, and any costs or losses, expenses, fees, liabilities, causes of action, suits, proceedings, debts, penalties, and demands connected with or in any way arising from the installation, performance, use or fitness of the Eligible Product or participation in the Program. The Customer hereby releases Efficiency Manitoba from and against any and all of the foregoing. This section shall survive the expiry or termination of this Agreement.
19. Efficiency Manitoba's decisions relating to the Program, including without limitation Eligible Product acceptability, Customer eligibility, and Rebate amount, shall be final and binding.
20. Efficiency Manitoba reserves the right to change or terminate the Program at any time without notice. A completed application received by Efficiency Manitoba prior to a change or termination of the Program will be administered in accordance with the Program terms and conditions in effect as at the date of application.
21. To receive a Rebate under the Program, all terms and conditions must be met to Efficiency Manitoba's satisfaction.
22. By applying for the Rebate, the Customer represents and warrants that the Customer has met all of the Program eligibility requirements.
23. By applying for the Program, the Customer acknowledges and consents to Efficiency Manitoba or one of its agents contacting the Customer in the future to participate in a survey regarding the Program.
24. The Customer consents to Efficiency Manitoba or one of its agents collecting and using the Customer's personal information for the purpose of administering the application for the Rebate. Any questions can be directed to [savemore@efficiencyMB.ca](mailto:savemore@efficiencyMB.ca) or 1-844-944-8181.